



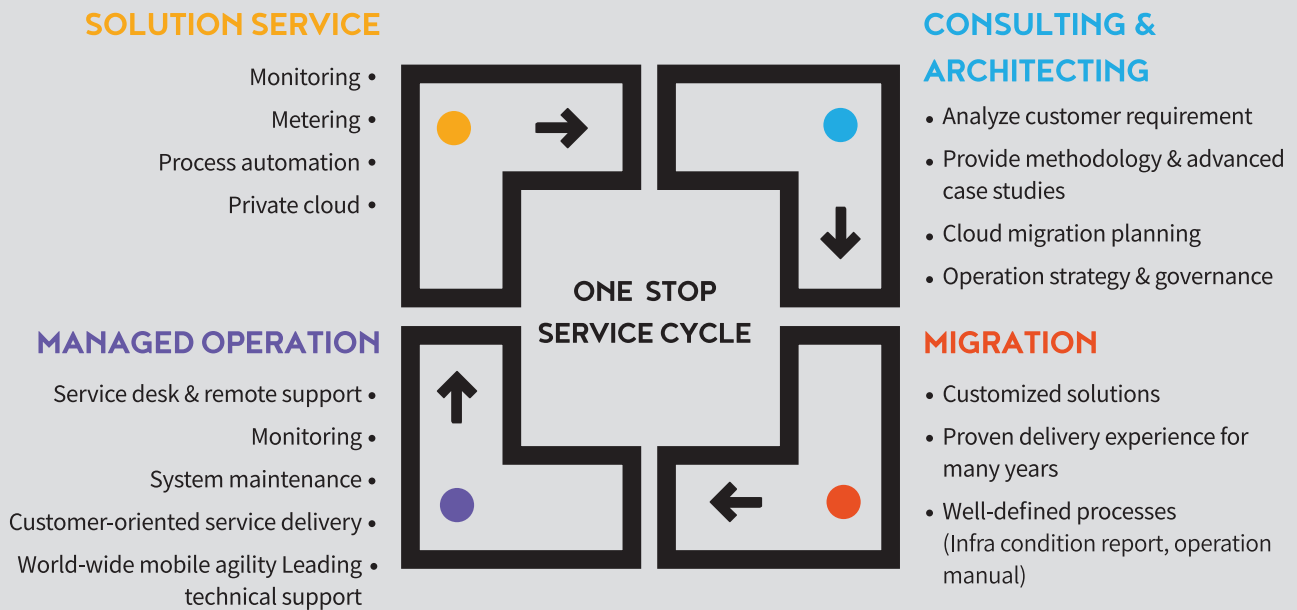
HELPING YOU ADOPT CLOUD

BESPIN GLOBAL
HELPING YOU ADOPT CLOUD.

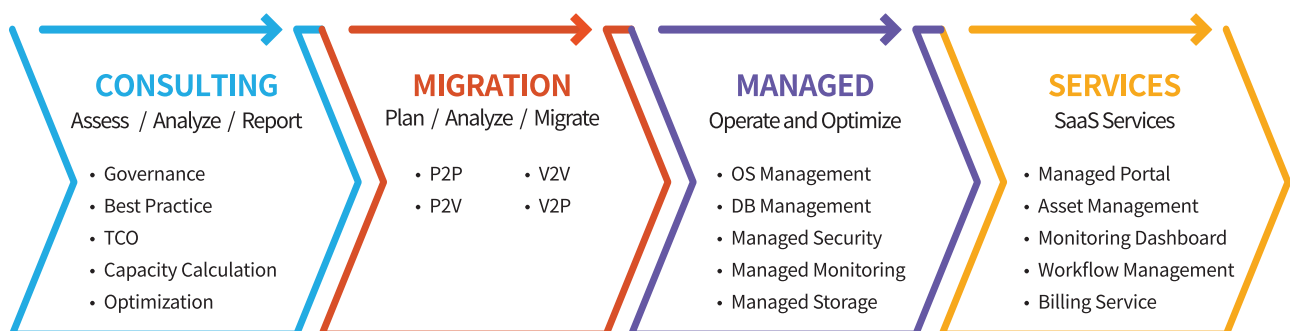
Professional Cloud Management Service

BESPIN GLOBAL MANAGED SERVICE

BESPIN GLOBAL provides managed service that are optimized for the characteristics of customer such as corporates, individual and public institution. With the expert technical support on IT infrastructure, BESPIN GLOBAL supports a variety of environments from Public Cloud to Hybrid Cloud.



BESPIN GLOBAL MANAGEMENT SERVICE FRAMEWORK



Professional Cloud Management Service

BESPIN GLOBAL MANAGED SERVICE

ONESTOP SERVICE

BESPIN GLOBAL
HELPING YOU ADOPT CLOUD.



First AWS certified Managed Service Capable Partner in the country



The largest Cloud Professional Engineer in the country



AWS 2016 This year's Partner "Rising Star"



China Office – Beijing, Shanghai

AWS PARTNER NETWORK

aws 50 CERTIFIED
AWS PARTNER NETWORK

Expected to be the **100 Certificates**
(95 acquired)

BESPIN GLOBAL MANAGED SERVICE

	Basic	Advanced	Premium
1:1 Full Charge Technology Support	○	○	○
Urgent Support	○	○	○
Monitoring	○	○	○
OS Management	○	○	○
Web Server / DB Server Management	×	○	○
Backup	×	○	○
Monthly Reporting	×	○	○
Cloud Account Management	×	○	○
Premium Support	×	×	○
Detailed Service and Price	Additional Inquiry	Additional Inquiry	Additional Inquiry

Check List

WHY BESPIN SERVICE PLATFORM?

Answer the questions below. If you answer “YES” to any questions, You have to use BESPIN SERVICE PLATFORM.

Check List

Question	Yes	No
Q1. Do you have any difficulties to operate Hybrid Infra environment?		
Q2. Do you have any difficulties managing human resources to operate Multi Cloud Infra?		
Q3. Do you need to be provided Multi Cloud billing information in various forms for your Insight? ([e.g] by service group, by tag and more...)		
Q4. Do you need more cost optimizing in spite of your efforts to reduce costs on cloud adoption?		
Q5. Do you need integrated management of your distributed IT assets and resources on Hybrid Infra environment?		
Q6. Do you need efficient resource management through performance and usage status of user (or customer) perspective?		
Q7. Do you want to get any insights from the monitoring for integrated operations and failure analysis based on service group?		
Q8. Do you need efficient management tool of business processes in integrated operating environment?		
Q9. In the integrated operating environment, do you require various reporting features for co-operation?		
Q10. Do you need a visualized dashboard for CxO or NOCs?		

“Worldwide Infra Management leads to BESPIN GLOBAL”

BESPIN SERVICE PLATFORM

It is an Integrated Management Service of BESPIN GLOBAL that will continue to launch the useful services for DevOps and IT Management for hybrid environment, starting from Asset Management, Metering, Monitoring Dashboard, IT Service (ITS)



All services on a single dashboard, Infra resources in customer-based service group, **Start simple, easy and useful management !! service!!**

Manage Permission

Managing Service group permission, BESPIN service permission per group, User Setting by group

Manage Service Group

Service Group, Cloud Resource Setting per group

Company Account / My Account

Customer and Personal information management

Manage Cloud Vendor

Support Multi-Cloud including AWS, Azure(Upcoming), Aliyun(Upcoming)



Asset Management

Integrated management of Hybrid-infra, Assets and Resources

Hybrid (Cloud and IDC environment) Asset and Utilization Status and Customers' service-based Asset Management via Service Group



Monitoring Dashboard

Customer-based Monitoring Service

Monitoring Information by customizable Service Group to provide a differentiated Insight in service Group perspective.



Metering

Total Cost Management

Budget and Cost management by various standards such as department and service unit on Multi Cloud and consolidated billing/account. Cost Saving Recommendation on the basis of current resource data.



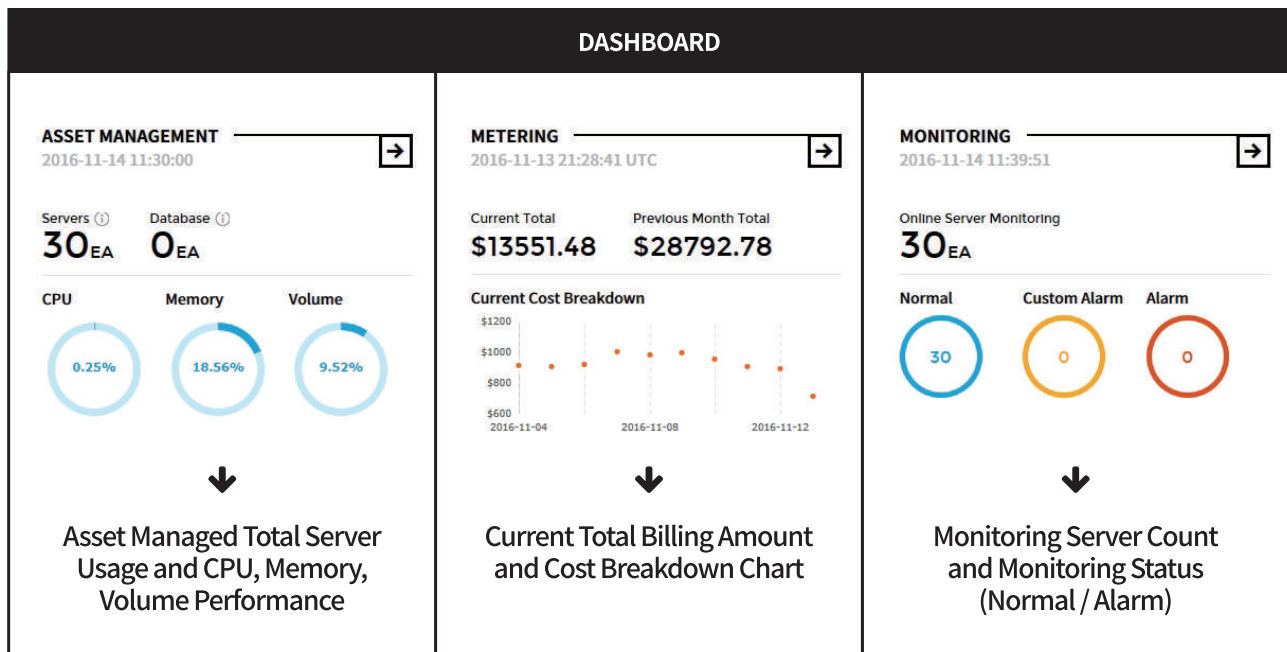
IT Service(ITS)

IT integrated business management service

Systematic business workflow supporting solution for IT Service Development and Operations such as Project Management, SR (Service Request) Management, Fault Management and DevOps.

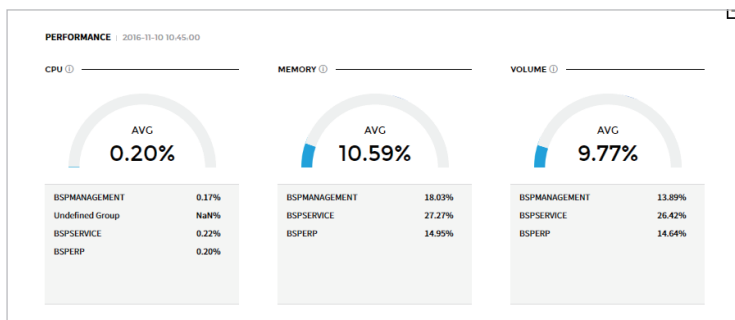
service.bespinglobal.com

BESPIN SERVICE PLATFORM OVERVIEW



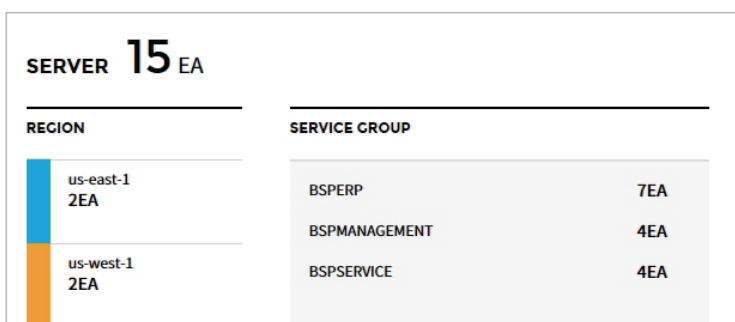
ASSET MANAGEMENT [Integrated management of Hybrid-infra, Assets and Resources](#)

Dashboard showing the status based on the quantity of resources. Status and analysis of resources according to customer's service group. Personalization feature to manage resources on a customer basis.



PERFORMANCE

Show the average usage for CPU, Memory and Volume of overall instance in percentages(%). Each resource is showed their usage according to their Service Group and the Service Group can be easily modified by users to provide more flexibility.



USAGE

Show entire Server, Database in numbers and per each Instance Type Users can check the current use of resource in Service Group and Region at a glance.

METERING Integrated Cost management of Cloud, MSP and additional services

Support Multi-Payer Account. Accurate RI billing through Payer Account by customers. Infrastructure + Service Integration Billing. Current Cost report for cooperation.



Total Cost for previous month

Show total cost of service using for previous month. (All Cloud and additional service included)

Estimates

Show estimate cost for end of current month. Users can compare estimate with previous month.

Current Cost by Service Group

Show Total cost of all Service Group and non-Service Group.

- **Total cost for Computing**
Show Computing cost, Network cost, number of instances and increase or decrease from previous month in ratio by Service Group.
- **Shared Cost**
Show Cost for Non-Service Group Resource (Compute, Network, Storage, Database, Etc..) and increase or decrease from previous month in ratio.

Current Cost

Show total cost of current month. (Total amount on current month to date)

Shortcut for Billing History

Users can easily access from Dashboard to detailed billing information by Shortcut.

Shortcuts for detail information

Users can easily access from Dashboard to detailed information by Shortcut.

Current Cost for Cloud product

Show the top 5 cloud product in highly-cost order. Increase visibility by showing increase or decrease trends from previous month on a chart.

MONITORING DASHBOARD Provide customer-based monitoring service rather than infra-based monitoring

Provides monitoring information by customer-based service group unit. Differentiate from the monitoring dashboard services of individual infra units. Fault Tracking Management Service.



Service Summary

Provide overall summary of monitored service with Chart and Graph to monitoring personnel.

Total Server

Show number of managed servers and alarm status with bright color for more visibility.

Top 5 List

Monitoring top 5 server in selected-index order, among 5 main index.

Usage Top 5 (Line Chart)

Easily check on Usage of the top 5 servers in most-used order by CPU, Memory, Disk, Queue, Throughput, customized order and time frame.

Today's Alarm Info

Show alarmed server and details on to date.

Storage

Manage storage (disk) of server and current usage.

ITS (IT-Service) IT integrated business management service

Manage service desk by integrating core IT processes, including project status, issues and knowledge management. Monitor on the operation status of all services. Provides various tools to support service stabilization.



Approval

Template management of payment according to the type of business, settlement progress status, history of approval.



Alarm

History management and Service status of alarms occurred in each service, and current service status



Project

Issue management and history tracking by project



Service Request

Record all service requests and expedite service requests according to the procedures



DevOps

Manage development plans, change management, Build & Deploy for service release as a one-stop from one app.

WHO IS BESPIN GLOBAL?

PREMIUM CLOUD MANAGED SERVICE PROVIDER

BESPIN GLOBAL is a service business where managers and developers understand the cloud.

BESPIN GLOBAL is the managed service partner and advanced consulting partner of AWS and helps to adjust to AWS more easily and fast.

BESPIN GLOBAL HELPING YOU ADOPT CLOUD.



Infra Hosting Partner

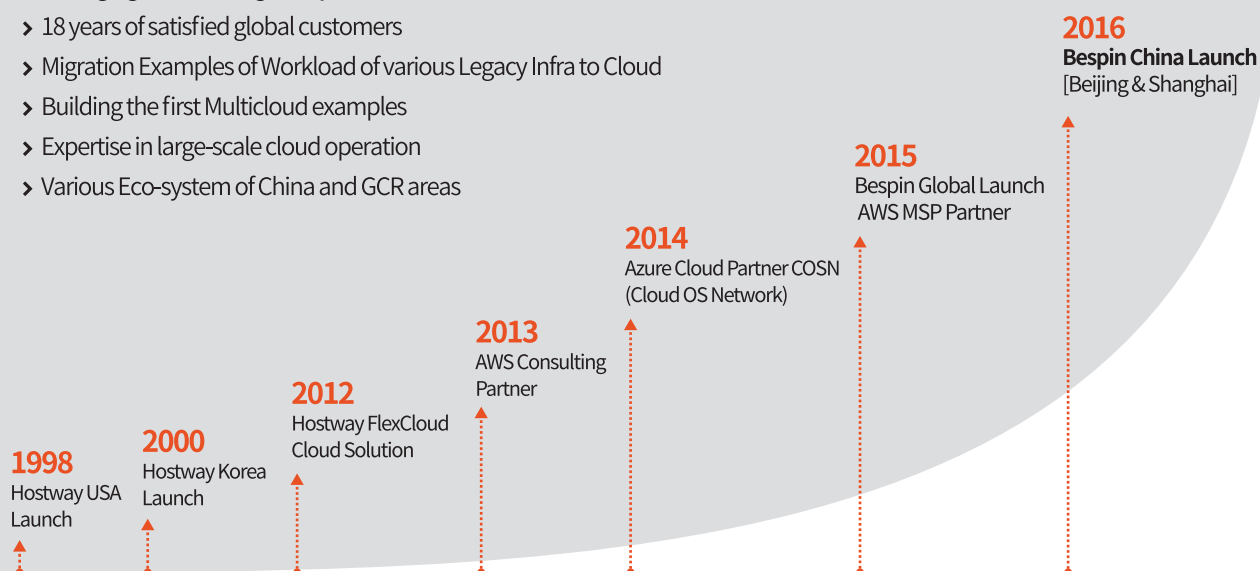
- Leading an independent IDC in Korea
- 15 IDCs worldwide
- Global Infra Network
- 18 and more years of high trust service

Premium MSP Partner

- AWS ADVANCED Consulting Partner
- Billing, Monitoring Tool
- Possessing customer's example of various industrial estate

OUR HISTORY

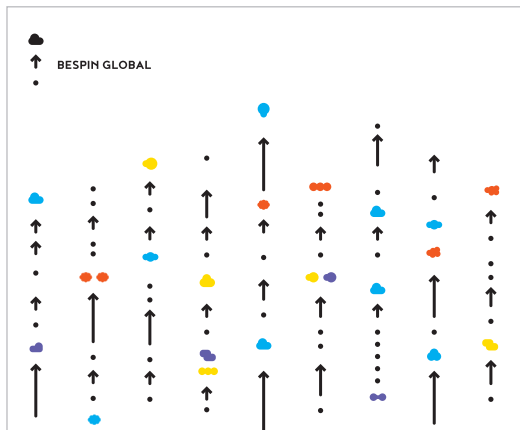
- › Managing 15 self IDCs globally
- › 18 years of satisfied global customers
- › Migration Examples of Workload of various Legacy Infra to Cloud
- › Building the first Multicloud examples
- › Expertise in large-scale cloud operation
- › Various Eco-system of China and GCR areas



WHO IS BESPIN GLOBAL?

BESPIN GLOBAL IDENTITY

Bespin Global supports various environments for the customer and provides flexible, easy-to-use, secure and reliable cloud for their business to be grown more agile and fast.



'Cloud' means Cloud Computing



'Arrow' is a flow of information while Bespin Global provides various services and solutions to customers



'Dot' means data, customer's application, Starting point and etc..

Red Dot Award 2016 'Brand Communication' Award

Red Dot Award: Communication Design



The important thematic aspect for Bespin Global's branding development is the concept of a 'dynamically generated cloud symbol' that reacts to the uniquely variable conditions and environments. Rather than a singular symbol for a cloud, this dynamic element of the brand identity serves both as a visual and symbolic anchor for a flexible, ever-changing service environment. Further, the invisible process of the bit of data being transferred to the cloud is expressed visually as a single dot and bold, solid arrow, creating a sense of credibility and stability to the brand's foundation of expert cloud management platform and services.

Brand Identity Video Clip: <https://vimeo.com/179008941>

Providing the accurate IT service to various customers

OUR REFERENCES & GLOBAL PARTNERS

We are providing an accurate IT service to all business customers from Start-up to Enterprise, Local Business to Global Business.

OUR REFERENCES

AMORE PACIFIC
GROUP

Hanwha Techwin

Cheil

ORION

동양네트웍스(주)

MERITZ 메리츠자산운용

NEOWIZ

ABC
MART

KBS America

ASEAN-KOREA CENTRE

서울예술대학교
SEOUL INSTITUTE OF THE ARTS

SLP

KIAPS
KOREA INSTITUTE OF
ATOMICENERGY PROTECTION SYSTEMS

국립박물관문화재단

아놀리

SNUH 분당서울대학교병원

이화여자대학교 연구처 / 산학협력단

한국은행
THE BANK OF KOREA

헬로마켓

世明日報

GOLFZON

Ubion

ORIENTYPES

woongjin
웅진윌퍼스

ST Unitas

INVEN

ingle

Gamepub
게이밍

GLOBAL PARTNERS

amazon
web services
Partner
Network
ADVANCED CONSULTING PARTNER
MANAGED SERVICE PARTNER
AUTHORIZED PUBLIC SECTOR PARTNER

Microsoft
Cloud OS Network
Partner

ChinaNetCloud
云路科技
Pioneering the World's Insurer Servers

ca
technologies

SparkLabs

COMMAVAULT

manTech
better solution

ZADARA
STORAGE

AhnLab

ba
BA SoftTech

EQUINIX

Lenovo

Hewlett Packard
Enterprise

DELL

FUJITSU

SEJONG
TELECOM
세종텔레콤

KINX
www.kinx.net

The Bridgehead to China Advance

BESPIN CHINA

The chinese branch 'BESPIN CHINA' builds strategic cooperative network with various cloud MSPs in China and provides services such as managing and building Infra of business which progresses Korean and Chinese Global business.



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Providing consultation and managed service about registering the ICP which is the essential requirement for businesses in China



Supporting services such as building and managing Infra of businesses that progresses global business between Korea and China



**EVERY GLOBAL IT INFRASTRUCTURE
MANAGEMENT LEADS TO
BESPIN GLOBAL**

BESPIN GLOBAL

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